

Conflict Resolution Appreciative Inquiry Interview Form

Directions: Interview your partner and ask your partner the following questions. Listen and take notes. You may help your partner clarify his/her statements.

1. Reflect on your time in the FAA and the organizations you have been with.

- a) Think of a time when you were in a conflict situation that was resolved to the benefit of all involved.
- b) What was the situation?
- c) Who were involved?
- d) What were the emotional levels of those involved in the conflict?
- e) How did you feel during the process?
- f) Who or what led to the management and resolution of the conflict?
- g) Describe in great detail the experience.

2. Take a moment to reflect on your story of a good conflict resolution experience.

- a) List all the things (the people, the situations, the moments, etc.) that you were able to identify that made this conflict situation become resolvable and a win-win for all involved.

- b) Describe these things in terms that anyone can relate to and understand.

- 1. _____
- 2. _____
- 3. _____
- 4. _____
- 5. _____
- 6. _____
- 7. _____
- 8. _____
- 9. _____
- 10. _____

Now switch roles and have your partner interview you.

After the interviews have been completed, come up with a combined list of things (situations, people, moments, etc.) that contributed to your conflict resolution experience and be prepared to report these out to the full group.